



LEGAL • YOUR PRIVACY

Privacy Policy

At Autism360, we take our privacy obligations seriously. This policy explains how we store, maintain, use and disclose your personal information.

Last updated 1st July 2026

Entity Datta Corp Pty Ltd · ABN 84 625 581 848

Address Level 12, 141 Walker Street, North Sydney NSW 2060

1 INTRODUCTION

This document sets out the privacy policy of Datta Corp Pty Ltd ABN 84 625 581 848 trading as Autism360 (referred to in this privacy policy as, 'Autism360', 'we', 'us', or 'our').

Autism360 may also be referred to as 'Autism 360', 'A360' or 'AutisMag'.

At Autism360, we take our privacy obligations seriously and we've created this privacy policy to explain how we store, maintain, use and disclose personal information.

By providing personal information (including sensitive information) to us, you consent to our storage, maintenance, use and disclosing of personal information in accordance with this privacy policy.

We may change this privacy policy from time to time by notification via the Autism360 application (Application), internal portal, or any other reasonable means. Continued use of the platform constitutes acceptance of updated terms.

2 TYPES OF INFORMATION WE COLLECT

The information we collect may include the following:

1. Personal Information including:

- (a) name;
 - (b) mailing or street address;
 - (c) email address;
 - (d) social media information;
 - (e) telephone number and other contact details;
 - (f) age;
 - (g) date of birth;
 - (h) Payment information for subscription services (processed securely through third-party payment gateways);
 - (i) sensitive information (such as health information) as set out below; and
 - (j) Name of child, age group & level on Autism Spectrum provided by user during registration.
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2. Usage Data including:

- (a) your device identity and type, I.P. address, geo-location information, page view statistics, advertising data and standard web log information;
- (b) Information about your app activity, including features accessed and time spent in the app; and
- (c) any other information provided by you to us via our website or our online presence, or otherwise required by us or provided by you.

3. Special Categories of Data including:

- (a) information voluntarily provided by you relating to your family or household circumstances, including information relevant to autism support needs, care routines, additional caregivers and personal preferences, to the extent such information is reasonably necessary for the provision, coordination or improvement of Autism360's services.
- (b) sensitive information relating to an NDIS participant or prospective participant, including health information, developmental information, behavioural information, therapy goals, functional capacity information and support requirements, where such information is collected for the purposes of delivering supports and services in accordance with the National Disability Insurance Scheme (NDIS); and
- (c) records of online sessions, consultations, assessments or communications conducted as part of Autism360's service delivery, which may include audio, video or transcript data were collected and handled in accordance with this Policy and applicable privacy laws

3 HOW PERSONAL INFORMATION IS COLLECTED

We will collect your personal information in a lawful and fair way. We will only collect your personal information where you have consented to it, or otherwise in accordance with the law.

How we collect information from you

We may collect personal information where you:

- (a) contact us through our website;
- (b) receive goods or services from us;
- (c) submit any of our online enquiry forms;
- (d) communicate with us via email, telephone, SMS, social applications (such as LinkedIn or Facebook) or otherwise;
- (e) interact with our website, social applications, services, content and advertising; and

- (f) invest in our business or enquire as to a potential purchase in our business.

| How we collect information from third parties

Where possible, we collect your personal information directly from you. However, there may be occasions when we collect personal information (including sensitive information) about you from someone else. For example, a parent or guardian (where you are under the age of 18 years, and we determine that you do not have the capacity to consent) or where we receive a referral for our services from another health care provider.

| How you provide information for someone else

If you are providing personal and/or sensitive information on behalf of someone else, you must have the consent of that person to provide their personal and/or sensitive information to us to be collected, used, and disclosed in accordance with this privacy policy. This includes where you are a NDIS participant's nominee, support coordinator, plan manager or representative. We reserve the right to request evidence of this consent.

If you are providing personal and/or sensitive information on behalf of someone under the age of 18 (Minor), you must be that Minor's parent or legal guardian and you must provide consent for the Minor's personal and/or sensitive information to be collected, used and disclosed in accordance with this privacy policy.

| How we collect information from cookies

We may also collect personal information from you when you use or access our website or our social media pages. This may be done through use of web analytics tools, 'cookies' or other similar tracking technologies that allow us to track and analyse your website usage.

Cookies are small files that store information on your computer, mobile phone or other device and enable and allow the creator of the cookie to identify when you visit different websites. If you do not wish information to be stored as a cookie, you can disable cookies in your web browser.

4 USE OF YOUR PERSONAL INFORMATION

We collect and use personal information for the following primary purposes:

- (a) to provide and improve Autism360 services;
- (b) to personalise your app experience based on your needs and preferences;
- (c) send updates, offer and relevant communications;
- (d) enhance our Application features through analytics and user feedback;

- (e) for record keeping and administrative purposes;
- (f) to provide information about you to our contractors, employees, consultants, agents or other third parties for the purpose of providing goods or services to you;
- (g) to improve and optimise our service offering and customer experience;
- (h) to comply with our legal obligations, resolve disputes or enforce our agreements with third parties; and
- (i) to send you administrative messages, reminders, notices, updates, security alerts, and other information requested by you.

We may also use your personal information for:

- (j) secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use;
- (k) such purposes where we reasonably believe that use of your personal information is necessary to lessen or prevent a serious threat to the life, health or safety of any individual, or to public health or safety, and it is unreasonable or impracticable to obtain your consent;
- (l) any other purpose for which we receive consent from you; or
- (m) any other purpose which is permitted or required under applicable privacy laws.

5 HOW WE DISCLOSE YOUR PERSONAL INFORMATION

We respect your privacy, and we will take reasonable steps to keep your personal information confidential and protected.

We may disclose your personal information to:

- (a) other health care providers we refer you to or from who we receive a referral for you;
- (b) the NDIA (if applicable);
- (c) our professional advisors such as lawyers, accountants and auditors;
- (d) our related entities;
- (e) service providers that assist in our Application operations (e.g., hosting, analytical data); or
- (f) any third parties you have consented personal information to be disclosed to, including for specific features or collaborations.

6**WE WILL NOT OTHERWISE DISCLOSE YOUR PERSONAL INFORMATION UNLESS:**

We do not sell your personal information, however, we may disclose personal information to third party contractors as required for us to provide our goods and services to you, such as cloud-service providers, IT professionals, marketing agencies and debt collection agencies.

We take care to work with such third parties who we believe maintain an acceptable standard of data security and require them not to use your personal information for any purpose except for those activities we have asked them to perform on our behalf.

We will not otherwise disclose your personal information unless:

- (a) you have consented to us disclosing your personal information for particular circumstances;
- (b) as needed in an emergency or in investigation suspected criminal activity;
- (c) we are required to disclose under a subpoena, court order or other mandatory reporting requirements;
- (d) we reasonably believe that disclosure of your information is necessary to lessen or prevent a serious threat to the life, health or safety of any individual, or to public health or safety, and it is unreasonable or impracticable to obtain your consent;
- (e) it is reasonably necessary for the establishment, exercise or defence of a legal claim; or
- (f) it is otherwise authorised or required by law.

7**STORAGE OF YOUR PERSONAL INFORMATION**

All personal information we collect is stored on servers located in Australia and, for the most part, we do not disclose or transfer personal information overseas.

However, the cloud service providers we engage to provide us Australian-based servers may operate overseas disaster recovery sites or have personnel overseas who may access the personal information we hold to assist us in managing our servers.

We also may use Google Analytics to track web traffic information which is operated by Google which stores information across multiple countries.

When you communicate with us through a social media service such as Facebook or Twitter, the social media provider and its partners may collect and hold your personal information overseas.

We retain personal information only for as long as reasonably necessary to provide our services and to comply with our legal and regulatory obligations. When the information is no longer required for these purposes, it is securely deleted, destroyed, or permanently de-identified in accordance with our data retention and security practices.

8 SENSITIVE INFORMATION

| Collection of sensitive information

We may collect sensitive information about you during the course of providing you our goods and services. We will only collect this sensitive information where you consent to such collection and either directly provide us with this information or it is provided by a referring health care provider.

| Types of sensitive information we collect

The sensitive information we collect may include the following:

- (a) health information, history and reports;
- (b) referring health care provider and associated referral documents;
- (c) your NDIS participant details, plan goals and management of funding for goods and services;
- (d) private health fund and private health insurance cover details;
- (e) Medicare number, healthcare identifiers or concession card or other entitlement details; and
- (f) any other sensitive information provided by you or a third party to us via our website or platforms, or otherwise provided by you or a third party to us.

| How we use your sensitive information

Your sensitive information will only be used for the purpose of:

- (g) providing you with our goods and services;
- (h) complying with our legal obligations, resolving disputes or enforcing our agreements with you;
- (i) sending you messages, reminders, notices, updates, security alerts, and other information requested by you; or
- (j) any other purpose which is permitted or required under applicable privacy laws.

| How we disclose your sensitive information

Your sensitive information will only be disclosed to third parties for the purpose of:

- (a) providing you with services (and other related purposes, for example liaising with other support providers);
- (b) providing a report to the NDIA in support of a plan review;
- (c) providing a referral to another health care provider; or
- (d) any other purpose which is permitted or required under applicable privacy laws.

| How you can withdraw consent

If you wish to withdraw your consent to our collection, use or disclosure of your sensitive information, please contact us using the contact details set out below. We will deal with all such requests within a reasonable timeframe.

9 MARKETING

We may at times send you marketing communications which will be done in accordance with the Spam Act 2003 (Cth) (Spam Act).

If we do, we may use email, SMS, social media, phone or mail to send you direct marketing communications.

Where consent is needed, we will ask you for your consent before sending you marketing communications, except where you:

- (a) have explicitly opted-in to receiving email marketing from us in the past; or
- (b) were given the option to opt-out of email marketing when you initially signed up for one of our platforms and you did not do so.

You can, at any time, opt out of receiving marketing materials from us by using the opt-out facility provided (e.g., an unsubscribe link on emails we send you) or by contacting us via the details provided at the end of this privacy policy. We will implement such a request as soon as possible, however, cannot guarantee that such a response will be immediate.

10 SHARED ACCESS

You are responsible for maintaining the confidentiality and security of your account login credentials, including your username and password, and for all activities conducted through your account. You must take reasonable steps to prevent unauthorised access to your account and notify Autism360 promptly if you become aware of any suspected or actual unauthorised use or security breach.

Where you choose to share your account details, reports, insights or any content generated through the Autism360 platform, including by providing access to third parties or sharing screenshots or exported materials, you do so at your own discretion and risk. To the extent permitted by law, Autism360 is not responsible or liable for any unauthorised access, misuse, disclosure or consequences arising from such voluntary sharing or from circumstances outside Autism360's reasonable control.

11 DE-IDENTIFIED INFORMATION

The information we collect may have analytical, educational, or commercial value to us.

Autism360 may use aggregated and de-identified information derived from platform usage for legitimate operational and service improvement purposes, including to:

- (a) analyse feature performance and engagement;
- (b) improve usability and accessibility;
- (c) develop new services, tools or platform functionality;
- (d) measure learning, behavioural or developmental outcomes at a population level; and
- (e) conduct internal research, testing and quality assurance activities.

Where we have de-identified the information we have collected, we reserve the right to process and discuss such information. We will seek your consent to release any de-identified written documentation. Such information is de-identified and does not reasonably identify any individual user.

12 INFORMATION OF MINORS

Autism360 provides services designed for families and may collect personal information relating to children where such information is provided by, or with the consent of, a parent, guardian or authorised representative. We only collect information about children where it is reasonably necessary for the provision of our services.

If you believe that personal information relating to a child has been collected without appropriate consent or lawful authority, please contact us at support@autism360.com. We will promptly investigate the matter and take reasonable steps to delete or de-identify the information where required by applicable privacy laws.

13 LINKS

Our website may contain links to other websites. Those links are provided for convenience and may not remain current or be maintained. We are not responsible for the privacy practices of those linked websites and we suggest you review the privacy policies of those websites before using them.

14 HUMAN REVIEW AND CLINICAL OVERSIGHT

With your consent, Autism360 may permit authorised clinicians, therapists and/or subject matter experts engaged by Autism360 to review information you record, upload or generate within the Autism360 platform. Such review may occur for the purposes of:

- (a) providing personalised support within the platform;
- (b) improving service quality and user outcomes;
- (c) identifying potential risks, safeguarding concerns or circumstances requiring escalation;
- (d) supporting the responsible and safe operation of artificial intelligence features, including reviewing or flagging outputs where human oversight is reasonably required.

These individuals are employees or contracted professionals engaged directly by Autism360 and are bound by confidentiality, privacy and professional obligations. Autism360 does not engage outsourced call-centre personnel to conduct these reviews.

You may withdraw or modify your consent to clinical review, AI assistance, expert insights or related communications at any time through your account settings. However, disabling these features may reduce the functionality, accuracy or effectiveness of services available through the platform.

Autism360 and Datta Corp Pty Ltd will not be responsible for outcomes, decisions or actions taken by users where such support features have been disabled or consent has been withdrawn.

15 BEHAVIOUR LOGGING AND AI INSIGHTS

Autism360 allows parents, guardians and authorised representatives to record observations relating to a child or participant's behaviour through the platform, including (without limitation) daily activities, learning or school experiences, behavioural patterns, wellbeing indicators and, where voluntarily provided, health-related information such as therapy participation or medication information. The information recorded may include personal and sensitive information, including a participant's age, developmental profile, support needs and other contextual information reasonably necessary to support platform functionality and service delivery.

Autism360 may use this information to generate automated or artificial intelligence-assisted insights on a periodic basis for the purpose of assisting families to better understand behavioural patterns, progress trends and support outcomes within the Autism360 platform.

By using this feature, you acknowledge and consent to Autism360 collecting, using and processing this information for the purposes described in this Privacy Policy, including generating insights, improving platform functionality and supporting service quality.

16 ARTIFICIAL INTELLIGENCE

Autism360 does not use private conversations, communications or user interactions within the platform to train publicly available or third-party artificial intelligence models. User inputs and interaction data are processed solely for the purposes of, providing platform functionality, generating personalised responses and insights and improving user experience within the Autism360 platform. Identifiable personal information is not used to train publicly available or third-party artificial intelligence models and is not contributed to external AI training datasets.

Autism360 continuously develops, maintains and improves its software systems and artificial intelligence technologies. As part of ongoing development, updates or upgrades may alter how information is processed, interpreted or presented within the platform. While Autism360 seeks to

improve accuracy, safety and usefulness, outputs and functionality may change over time as systems evolve.

17 LIMITATIONS OF AI-SUPPORTED FEATURES

Artificial intelligence-supported features, including VARA, are designed to provide informational assistance and support only. AI-generated outputs, insights or summaries:

- (a) do not constitute medical, clinical, therapeutic, psychological, legal or professional advice; and
- (b) are not intended to replace advice provided by appropriately qualified professionals.

Responsibility for decisions relating to a child's care, treatment, wellbeing or supports remains with the parent, guardian or authorised decision-maker.

18 SECURITY

We take reasonable steps to protect personal information from misuse, interference and loss, and from unauthorised access, modification or disclosure. These steps include the implementation of technical, administrative and organisational security measures appropriate to the nature of the information we hold, including secure cloud storage environments, access controls, encryption safeguards where appropriate, and staff confidentiality obligations. Our information technology systems are password protected, and we use a range of administrative and technical measures to protect these systems.

While we take reasonable precautions to safeguard personal information, no method of electronic transmission or storage is completely secure and we cannot guarantee the security of your personal information. You are responsible for maintaining the confidentiality of your account credentials and for notifying us promptly of any unauthorised access or suspected security incident relating to your account.

19 SAFETY

Where information recorded within the platform or user interactions reasonably indicate a potential risk to a child, participant or family, Autism360 may undertake an internal review consistent with its safeguarding obligations. Where appropriate and permitted by law,

Autism360 may recommend additional human review, professional assistance or referral pathways. Any such actions will be undertaken in accordance with applicable privacy legislation and Autism360's legal and safeguarding obligations.

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REQUESTING ACCESS OR CORRECTING YOUR PERSONAL INFORMATION

If you wish to request access to the personal information we hold about you, please contact us using the contact details set out below including your name and contact details. We may need to verify your identity before providing you with your personal information. In some cases, we may be unable to provide you with access to all your personal information and where this occurs, we will explain why. We will deal with all requests for access to personal information within a reasonable timeframe.

If you think that any personal information we hold about you is inaccurate, please contact us using the contact details set out below and we will take reasonable steps to ensure that it is corrected.

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COMPLAINTS

If you wish to complain about how we handle your personal information held by us, please contact us using the details set out below including your name and contact details. We will investigate your complaint promptly and respond to you within a reasonable timeframe.

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CONTACT US

For further information about our privacy policy or practices, or to access or correct your personal information, or make a complaint, please contact us using the details set out below:

Name: Autism360

Email: support@autism360.com

Address: Level 12, 141 Walker Street, North Sydney NSW 2060

Our privacy policy was last updated on 1st July 2026.

[Download a PDF Version](#)[App and Portal User Privacy and Data Collection](#)

Related Documents

This Privacy Policy works together with the documents below. Together they explain your rights and how we collect, use and protect your information.

[Privacy Policy](#)[App Privacy Policy](#)[Terms of Service](#)