



LEGAL • APP PRIVACY

App Privacy Policy

How Autism360 collects, uses, discloses and safeguards your information in the app.

Last updated	1st July 2026
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Effective Date: 1st July 2026

At Autism360, your privacy is our priority. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our app. Please read this policy carefully. By using Autism360, you consent to the practices described herein.

1 Information We Collect

We may collect the following types of information:

a. Personal Information:

- Names, email addresses, and other contact details provided during registration.
- Name of child, age group & level on Autism Spectrum provided by user during registration.
- Payment information for subscription services (processed securely through third-party payment gateways).

b. Usage Data:

- Information about your app activity, including features accessed and time spent in the app.
- Device information, such as operating system, browser type, and IP address.

c. Special Categories of Data:

- Data voluntarily shared about your family, including details relevant to autism care, routines, additional caregivers and preferences.

2 How We Use Your Information

We use the collected information to:

- Provide and improve Autism360 services.
- Personalize your app experience based on your needs and preferences.
- Send updates, offers, and relevant communications.
- Enhance the app's features through analytics and user feedback.

3

Sharing Your Information

We do not sell your personal information. We may share information:

- With service providers that assist in app operations (e.g., hosting, analytics).
- When required by law, such as in response to legal requests or to protect our legal rights.
- With your consent, for specific features or collaborations

4

Your Data Rights

You have the right to:

- Access, update, or delete your personal data.
- Withdraw consent for certain data uses.
- Request a copy of your data or inquire how it is used

Contact us at support@autism360.com to exercise your rights.

5

Data Security

We implement robust measures to protect your information from unauthorized access, loss, or misuse. However, no system can be completely secure, and we encourage you to protect your account credentials.

6

Retention Of Data

We retain your information as long as necessary to provide services and fulfill our legal obligations. Once no longer needed, data is securely deleted or anonymized.

7 Third-Party Links And Services

Autism360 may include links to third-party websites or services. We are not responsible for their privacy practices. Please review their policies before sharing data.

8 Children's Privacy

Autism360 is designed for families and may collect information about children under parental consent. If you believe we have collected data without proper consent, contact us at support@autism360.com to address the issue.

9 Changes To This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be notified via the app or email. The updated policy will include an effective date.

10 Behavior Logging And AI Insights

Autism360 allows parents to log their observations about their child's behavior, including but not limited to school activities, health patterns, and medications (if applicable). The logged data may include details about the child's age, condition, and other relevant factors.

We use this information to generate AI-based insights at the end of each month, aimed solely at helping parents gain a clearer understanding of their child's progress and patterns. These insights are not intended to provide medical advice or recommendations regarding medications or treatments.

By using this feature, you consent to the processing of such data for the purpose of generating insights and enhancing your app experience. Autism360 complies with all applicable regulations, including those related to health-related information, and takes measures to protect this sensitive data.

11 User Responsibility For Shared Access

Parents and users are solely responsible for maintaining the confidentiality of their login credentials and any data shared from Autism360. If you choose to share your account details, reports, or any content generated by the app (including via screenshots or third-party access), Autism360 is not liable for any unauthorized use, misuse, or consequences resulting from such actions.

12 Artificial Intelligence Model And Training

Autism360 includes Artificial Intelligence (AI) supported features such as the VARA assistant. These tools help organise information, highlight patterns and provide supportive guidance to parents and carers. Your private conversations with VARA are not used to train publicly available or third-party artificial intelligence systems.

Your chat content is used only to generate responses within the Autism360 app and improve your experience using the app.

13 AI And Software Updates

Autism360 regularly improves and updates its software and AI systems. As the app evolves, the way information is processed or presented may change. Our goal is always to improve the usefulness and reliability of the app. Because the system is continuously improving, outputs generated by AI features may change over time.

14 Limitations Of AI-Supported Features

Artificial intelligence-supported features, including VARA, are designed to provide informational assistance and support only. AI-generated outputs, insights or summaries:

- do not constitute medical, clinical, therapeutic, psychological, legal or professional advice.
- are not intended to replace advice provided by appropriately qualified professionals.

Responsibility for decisions relating to a child's care, treatment, wellbeing or supports remains with the parent, guardian or authorised decision-maker.

15 Human Review And Clinical Oversight

With your permission, authorised Autism360 team members may review information you log in the app. This helps us:

- provide personalised support and guidance.
- improve service quality and the effectiveness of the app.
- identify potential risks, patterns or escalation indicators.
- ensure responsible use of AI-supported features.
- identify circumstances where additional support may be appropriate.

These individuals are employees or contracted professionals engaged directly by Autism360 and are bound by confidentiality, privacy and professional obligations. Autism360 does not engage outsourced call-centre personnel to conduct these reviews.

You can turn off AI assistance, human review, or communication emails at any time in your profile settings. However, please note that turning these features off may reduce the quality or usefulness of the service. If these features are disabled, Autism360 and Datta Corp Pty Ltd are not responsible for decisions or actions taken based on limited app functionality.

16 De-Identified Data And Improvements

The information we collect may have analytical, educational, or commercial value to us.

Autism360 may use aggregated and de-identified information derived from app usage for legitimate operational and service improvement purposes, including to:

- understand how features are used;
- improve usability and performance
- develop new features and services
- measure learning and development trends
- conduct internal quality checks.

Where we have de-identified the information we have collected, we reserve the right to process and discuss such information. We will seek your consent to release any de-identified written documentation. Such information is de-identified and does not reasonably identify any individual user.

17 Safety And Support

If information entered into the app indicates a potential concern for a child, participant or family, Autism360 may internally review the information and suggest additional support resources where appropriate. Autism360 may recommend additional human review, professional assistance or referral pathways. Any such actions will be undertaken in accordance with applicable privacy legislation and Autism360's legal and safeguarding obligations. Autism360 does not intervene in family decisions or provide clinical services through the app.

18 Contact Us

If you have questions or concerns about this Privacy Policy, contact us at:

Autism360

Email:

support@autism360.com

Phone: 1300 771 869

Address: Level 12, 141 Walker Street, North

Sydney NSW 2060

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Related Documents

This App Privacy Policy works together with the documents below. Together they explain your rights and how we collect, use and protect your information.

[Privacy Policy](#)

[App Privacy Policy](#)

[Terms of Service](#)